

C556
TURNTABLE

SERVICE MANUAL

C556

TURNTABLE



SECTION 1

SUMMARY

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PRODUCT SAFETY SERVICING GUIDELINES FOR VIDEO PRODUCTS

CAUTION : DO NOT ATTEMPT TO MODIFY THIS PRODUCT IN ANY WAY, NEVER PERFORM CUSTOMIZED INSTALLATIONS WITHOUT MANUFACTURER'S APPROVAL. UNAUTHORIZED MODIFICATIONS WILL NOT ONLY VOID THE WARRANTY, BUT MAY LEAD TO YOUR BEING LIABLE FOR ANY RESULTING PROPERTY DAMAGE OR USER INJURY.

SERVICE WORK SHOULD BE PERFORMED ONLY AFTER YOU ARE THOROUGHLY FAMILIAR WITH ALL OF THE FOLLOWING SAFETY CHECKS AND SERVICING GUIDELINES. TO DO OTHERWISE, INCREASES THE RISK OF POTENTIAL HAZARDS AND INJURY TO THE USER.

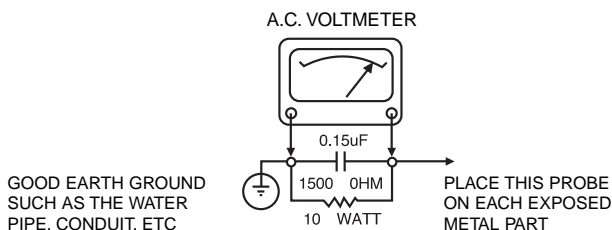
WHILE SERVICING, USE AN ISOLATION TRANSFORMER FOR PROTECTION FROM A.C. LINE SHOCK.

SAFETY CHECKS

AFTER THE ORIGINAL SERVICE PROBLEM HAS BEEN CORRECTED. A CHECK SHOULD BE MADE OF THE FOLLOWING.

SUBJECT : FIRE & SHOCK HAZARD

1. BE SURE THAT ALL COMPONENTS ARE POSITIONED IN SUCH A WAY AS TO AVOID POSSIBILITY OF ADJACENT COMPONENT SHORTS. THIS IS ESPECIALLY IMPORTANT ON THOSE MODULES WHICH ARE TRANSPORTED TO AND FROM THE REPAIR SHOP.
2. NEVER RELEASE A REPAIR UNLESS ALL PROTECTIVE DEVICES SUCH AS INSULATORS, BARRIERS, COVERS, SHIELDS, STRAIN RELIEFS, POWER SUPPLY CORDS, AND OTHER HARDWARE HAVE BEEN REINSTALLED PER ORIGINAL DESIGN. BE SURE THAT THE SAFETY PURPOSE OF THE POLARIZED LINE PLUG HAS NOT BEEN DEFEATED.
3. SOLDERING MUST BE INSPECTED TO DISCOVER POSSIBLE COLD SOLDER JOINTS, SOLDER SPLASHES OR SHARP SOLDER POINTS. BE CERTAIN TO REMOVE ALL LOOSE FOREIGN PARTICLES.
4. CHECK FOR PHYSICAL EVIDENCE OF DAMAGE OR DETERIORATION TO PARTS AND COMPONENTS. FOR FRAYED LEADS, DAMAGED INSULATION (INCLUDING A.C. CORD), AND REPLACE IF NECESSARY FOLLOW ORIGINAL LAYOUT, LEAD LENGTH AND DRESS.
5. NO LEAD OR COMPONENT SHOULD TOUCH A RECEIVING TUBE OR A RESISTOR RATED AT 1 WATT OR MORE. LEAD TENSION AROUND PROTRUDING METAL SURFACES MUST BE AVOIDED.
6. ALL CRITICAL COMPONENTS SUCH AS FUSES, FLAMEPROOF RESISTORS, CAPACITORS, ETC. MUST BE REPLACED WITH EXACT FACTORY TYPES, DO NOT USE REPLACEMENT COMPONENTS OTHER THAN THOSE SPECIFIED OR MAKE UNRECOMMENDED CIRCUIT MODIFICATIONS.
7. AFTER RE-ASSEMBLY OF THE SET ALWAYS PERFORM AN A.C. LEAKAGE TEST ON ALL EXPOSED METALLIC PARTS OF THE CABINET, (THE CHANNEL SELECTOR KNOB, ANTENNA TERMINALS, HANDLE AND SCREWS) TO BE SURE THE SET IS SAFE TO OPERATE WITHOUT DANGER OF ELECTRICAL SHOCK. DO NOT USE A LINE ISOLATION TRANSFORMER DURING THIS TEST USE AN A.C. VOLTMETER, HAVING 5000 OHMS PER VOLT OR MORE SENSITIVITY, IN THE FOLLOWING MANNER; CONNECT A 1500 OHM 10 WATT RESISTOR, PARALLELED BY A .15 MFD. 150.V A.C TYPE CAPACITOR BETWEEN A KNOWN GOOD EARTH GROUND (WATER PIPE, CONDUIT, ETC.) AND THE EXPOSED METALLIC PARTS, ONE AT A TIME. MEASURE THE A.C. VOLTAGE ACROSS THE COMBINATION OF 1500 OHM RESISTOR AND .15 MFD CAPACITOR. REVERSE THE A.C. PLUG AND REPEAT A.C. VOLTAGE MEASUREMENTS FOR EACH EXPOSED METALLIC PART. VOLTAGE MEASURED MUST NOT EXCEED 75 VOLTS R.M.S. THIS CORRESPONDS TO 0.5 MILLIAMPS A.C ANY VALUE EXCEEDING THIS LIMIT CONSTITUTES A POTENTIAL SHOCK HAZARD AND MUST BE CORRECTED IMMEDIATELY.



SUBJECT: GRAPHIC SYMBOLS



THE LIGHTNING FLASH WITH APOWHEAD SYMBOL, WITHIN AN EQUILATERAL TRIANGLE, IS INTENDED TO ALERT THE SERVICE PERSONNEL TO THE PRESENCE OF UNINSULATED "DANGEROUS VOLTAGE" THAT MAY BE OF SUFFICIENT MAGNITUDE TO CONSTITUTE A RISK OF ELECTRIC SHOCK.



THE EXCLAMATION POINT WITHIN AN EQUILATERAL TRIANGLE IS INTENDED TO ALERT THE SERVICE PERSONNEL TO THE PRESENCE OF IMPORTANT SAFETY INFORMATION IN SERVICE LITERATURE.

SUBJECT : X-RADIATION

1. BE SURE PROCEDURES AND INSTRUCTIONS TO ALL SERVICE PERSONNEL COVER THE SUBJECT OF X-RADIATION. THE ONLY POTENTIAL SOURCE OF X-RAYS IN CURRENT T.V. RECEIVERS IS THE PICTURE TUBE. HOWEVER, THIS TUBE DOES NOT EMIT X-RAYS WHEN THE HIGH VOLTAGE IS AT THE FACTORY SPECIFIED LEVEL. THE PROPER VALUE IS GIVEN IN THE APPLICABLE SCHEMATIC. OPERATION AT HIGHER VOLTAGES MAY CAUSE A FAILURE OF THE PICTURE TUBE OR HIGH VOLTAGE SUPPLY AND, UNDER CERTAIN CIRCUMSTANCES, MAY PRODUCE RADIATION IN EXCESS OF DESIRABLE LEVELS.
2. ONLY FACTORY SPECIFIED C.R.T. ANODE CONNECTORS MUST BE USED. DEGAUSSING SHIELDS ALSO SERVE AS X-RAY SHIELD IN COLOR SETS, ALWAYS RE-INSTALL THEM.
3. IT IS ESSENTIAL THAT SERVICE PERSONNEL HAVE AVAILABLE AN ACCURATE AND RELIABLE HIGH VOLTAGE METER. THE CALIBRATION OF THE METER SHOULD BE CHECKED PERIODICALLY AGAINST A REFERENCE STANDARD, SUCH AS THE ONE AVAILABLE AT YOUR DISTRIBUTOR.
4. WHEN THE HIGH VOLTAGE CIRCUITRY IS OPERATING PROPERLY THERE IS NO POSSIBILITY OF AN X-RADIATION PROBLEM. EVERY TIME A COLOR CHASSIS IS SERVICED, THE BRIGHTNESS SHOULD BE RUN UP AND DOWN WHILE MONITORING THE HIGH VOLTAGE WITH A METER TO BE CERTAIN THAT THE HIGH VOLTAGE DOES NOT EXCEED THE SPECIFIED VALUE AND THAT IT IS REGULATING CORRECTLY, WE SUGGEST THAT YOU AND YOUR SERVICE ORGANIZATION REVIEW TEST PROCEDURES SO THAT VOLTAGE REGULATION IS ALWAYS CHECKED AS A STANDARD SERVICING PROCEDURE. AND THAT THE HIGH VOLTAGE READING BE RECORDED ON EACH CUSTOMER'S INVOICE.
5. WHEN TROUBLESHOOTING AND MAKING TEST MEASUREMENTS IN A PRODUCT WITH A PROBLEM OF EXCESSIVE HIGH VOLTAGE, AVOID BEING UNNECESSARILY CLOSE TO THE PICTURE TUBE AND THE HIGH VOLTAGE SUPPLY. DO NOT OPERATE THE PRODUCT LONGER THAN IS NECESSARY TO LOCATE THE CAUSE OF EXCESSIVE VOLTAGE.
6. REFER TO HV. B+ AND SHUTDOWN ADJUSTMENT PROCEDURES DESCRIBED IN THE APPROPRIATE SCHEMATIC AND DIAGRAMS (WHERE USED).

SUBJECT: IMPLOSION

1. ALL DIRECT VIEWED PICTURE TUBES ARE EQUIPPED WITH AN INTEGRAL IMPLOSION PROTECTION SYSTEM, BUT CARE SHOULD BE TAKEN TO AVOID DAMAGE DURING INSTALLATION, AVOID SCRATCHING THE TUBE. IF SCRATCHED REPLACE IT.
2. USE ONLY RECOMMENDED FACTORY REPLACEMENT TUBES.

SUBJECT : TIPS ON PROPER INSTALLATION

1. NEVER INSTALL ANY PRODUCT IN A CLOSED-IN RECESS, CUBBY-HOLE OR CLOSELY FITTING SHELF SPACE. OVER OR CLOSE TO HEAT DUCT, OR IN THE PATH OF HEATED AIR FLOW.
2. AVOID CONDITIONS OF HIGH HUMIDITY SUCH AS: OUTDOOR PATIO INSTALLATIONS WHERE DEW IS A FACTOR, NEAR STEAM RADIATORS WHERE STEAM LEAKAGE IS A FACTOR, ETC.
3. AVOID PALCEMENT WHERE DRAPERIES MAY OBSTRUCT REAR VENTING. THE CUSTOMER SHOULD ALSO AVOID THE USE OF DECORATIVE SCARVES OR OTHER COVERINGS WHICH MIGHT OBSTRUCT VENTILATION.
4. WALL AND SHELF MOUNTED INSTALLATIONS USING A COMMERCIAL MOUNTING KIT. MUST FOLLOW THE FACTORY APPROVED MOUNTING INSTRUCTIONS A PRODUCT MOUNTED TO A SHELF OR PLATFORM MUST RETAIN ITS ORIGINAL FEET (OR THE EQUIVALENT THICKNESS IN SPACERS) TO PROVIDE ADEQUATE AIR FLOW ACROSS THE BOTTOM, BOLTS OR SCREWS USED FOR FASTENERS MUST NOT TOUCH ANY PARTS OR WIRING. PERFORM LEAKAGE TEST ON CUSTOMIZED INSTALLATIONS.
5. CAUTION CUSTOMERS AGAINST THE MOUNTING OF A PRODUCT ON SLOPING SHELF OR A TILTED POSITION, UNLESS THE PRODUCT IS PROPERLY SECURED.
6. A PRODUCT ON A ROLL-ABOUT CART SHOULD BE STABLE ON ITS MOUNTING TO THE CART. CAUTION THE CUSTOMER ON THE HAZARDS OF TRYING TO ROLL A CART WITH SMALL CASTERS ACROSS THRESHOLDS OR DEEP PILE CARPETS.
7. CAUTION CUSTOMERS AGAINST THE USE OF A CART OR STAND WHICH HAS NOT BEEN LISTED BY UNDERWRITERS LABORATORIES, INC. FOR USE WITH THEIR SPECIFIC MODEL OF TELEVISION RECEIVER OR GENERICALLY APPROVED FOR USE WITH T.V.'S OF THE SAME OR LARGER SCREEN SIZE.
8. CAUTION CUSTOMERS AGAINST THE USE OF EXTENSION CORDS, EXPLAIN THAT A FOREST OF EXTENSIONS SPROUTING FROM A SINGLE OUTLET CAN LEAD TO DISASTROUS CONSEQUENCES TO HOME AND FAMILY.

SERVICING PRECAUTIONS

CAUTION : Before servicing the DVD covered by this service data and its supplements and addends, read and follow the **SAFETY PRECAUTIONS**. **NOTE** : if unforeseen circumstances create conflict between the following servicing precautions and any of the safety precautions in this publication, always follow the safety precautions.

Remembers Safety First:

General Servicing Precautions

1. Always unplug the DVD AC power cord from the AC power source before:
 - (1) Removing or reinstalling any component, circuit board, module, or any other assembly.
 - (2) Disconnection or reconnecting any internal electrical plug or other electrical connection.
 - (3) Connecting a test substitute in parallel with an electrolytic capacitor.
Caution : A wrong part substitution or incorrect polarity installation of electrolytic capacitors may result in an explosion hazard.
2. Do not spray chemicals on or near this DVD or any of its assemblies.
3. Unless specified otherwise in this service data, clean electrical contacts by applying an appropriate contact cleaning solution to the contacts with a pipe cleaner, cotton-tipped swab, or comparable soft applicator. Unless specified otherwise in this service data, lubrication of contacts is not required.
4. Do not defeat any plug/socket B+ voltage interlocks with which instruments covered by this service manual might be equipped.
5. Do not apply AC power to this DVD and/or any of its electrical assemblies unless all solid-state device heat sinks are correctly installed.
6. Always connect test instrument ground lead to the appropriate ground before connection the test instrument positive lead. Always remove the test instrument ground lead last.

Insulation Checking Procedure

Disconnect the attachment plug from the AC outlet and turn the power on. Connect an insulation resistance meter(500V) to the blades of the attachment plug. The insulation resistance between each blade of the attachment plug and accessible conductive parts (Note 1) should be more than 1M-ohm.

Note 1 : Accessible Conductive Parts including Metal panels, Input terminals, Earphone jacks, etc.

Electrostatically Sensitive (ES) Devices

Some semiconductor (solid state) devices can be damaged easily by static electricity. Such components commonly are called Electrostatically Sensitive (ES) Devices. Examples of typical ES devices are integrated circuits and some field effect transistors and semiconductor chip components.

The following techniques should be used to help reduce the incidence of component damage caused by static electricity.

1. Immediately before handling any semiconductor component or semiconductor-equipped assembly, drain off any electrostatic charge on your body by touching a known earth ground. Alternatively, obtain and wear a commercially available discharging wrist strap device, which should be removed for potential shock reasons prior to applying power to the unit under test.
2. After removing an electrical assembly equipped with ES devices, place the assembly on a conductive surface such as aluminum foil, to prevent electrostatic charge buildup or exposure of the assembly.
3. Use only a grounded-tip soldering iron to solder or unsolder ES devices.
4. Use only an anti-static solder removal device. Some solder removal devices not classified a "anti-static" can generate electrical charges sufficient to damage ES devices.
5. Do not use freon-propelled chemicals. These can generate electrical charge sufficient to damage ES devices.
6. Do not remove a replacement ES device from its protective package until immediately before you are ready to install it. (Most replacement ES devices are packaged with leads electrically shorted together by conductive foam, aluminum foil, or comparable conductive material).
7. Immediately before removing the protective material from the leads of a replacement ES device, touch the protective material to the chassis or circuit assembly into which the device will be installed.

Caution : Be sure no power is applied to the chassis or circuit, and observe all other safety precautions.

8. Minimize bodily motions when handling unpackaged replacement ES devices. (Normally harmless motion such as the brushing together of your clothes fabric or the lifting of your foot from a carpeted floor can generate static electricity sufficient to damage an ES device.)

SPECIFICATIONS

GENERAL

TURNTABLE

Drive system	Belt drive
Motor	High torque synchronous motor
Speed	33.3 and 45.1 rpm
Suspension system	3 energy absorbent synthetic rubber feet

TO NEARM

Operation	Manual
Length	289 mm total length; 244 mm pivot to stylus
Effective mass	9 g
Overhang	19.1 mm
Cable capacitance	150-400 pF

CARTRIDGE SPECIFICATION: ORTOFON OM5E

TRANSDUCER CHARACTERISTICS

Frequency response	± 2 dB (20 Hz – 20 kHz)
Channel balance	2 dB at 1 kHz
Channel separation	22 dB at 1 kHz, 15 dB at 15 kHz
Output voltage	4 mV at 1 kHz, 5cm/sec.
Tracking force range	1.5 - 2.0 g (15-20 mN)
Tracking force recommended	1.75 g (17.5 mN)
Vertical tracking angle	20 degrees
Stylus radius	Elliptical 0.00072 x 0.0003 inch; 18 μ x 8 μ
Stylus type	r/R 8/18 μ

ELECTRICAL CHARACTERISTICS

Recommended load resistance	47 kohms
Recommended load capacitance	200 – 600 pF
Internal inductance	450 mH
Internal impedance, DC resistance	750 ohms

MECHANICAL CHARACTERISTICS

Cartridge weight	5 g
Tracking weight	1.5 - 2.0 g (15-20 mN)
Replacement stylus unit	Stylus 5E

PHYSICAL SPECIFICATIONS

Unit Dimension (W x H x D) with dust cover down	447 x 115 x 360 mm 17 ³ / ₈ x 4 ⁹ / ₁₆ x 14 ³ / ₁₆ inches
Net Weight	4 kg (8.8 lbs)
Shipping Weight	7 kg (15.4 lbs)

Specifications are subject to change without notice.

For updated documentation and features, please log onto www.NADelectronics.com for the latest information about the C 556.

SECTION 2
CABINET & MAIN CHASSIS

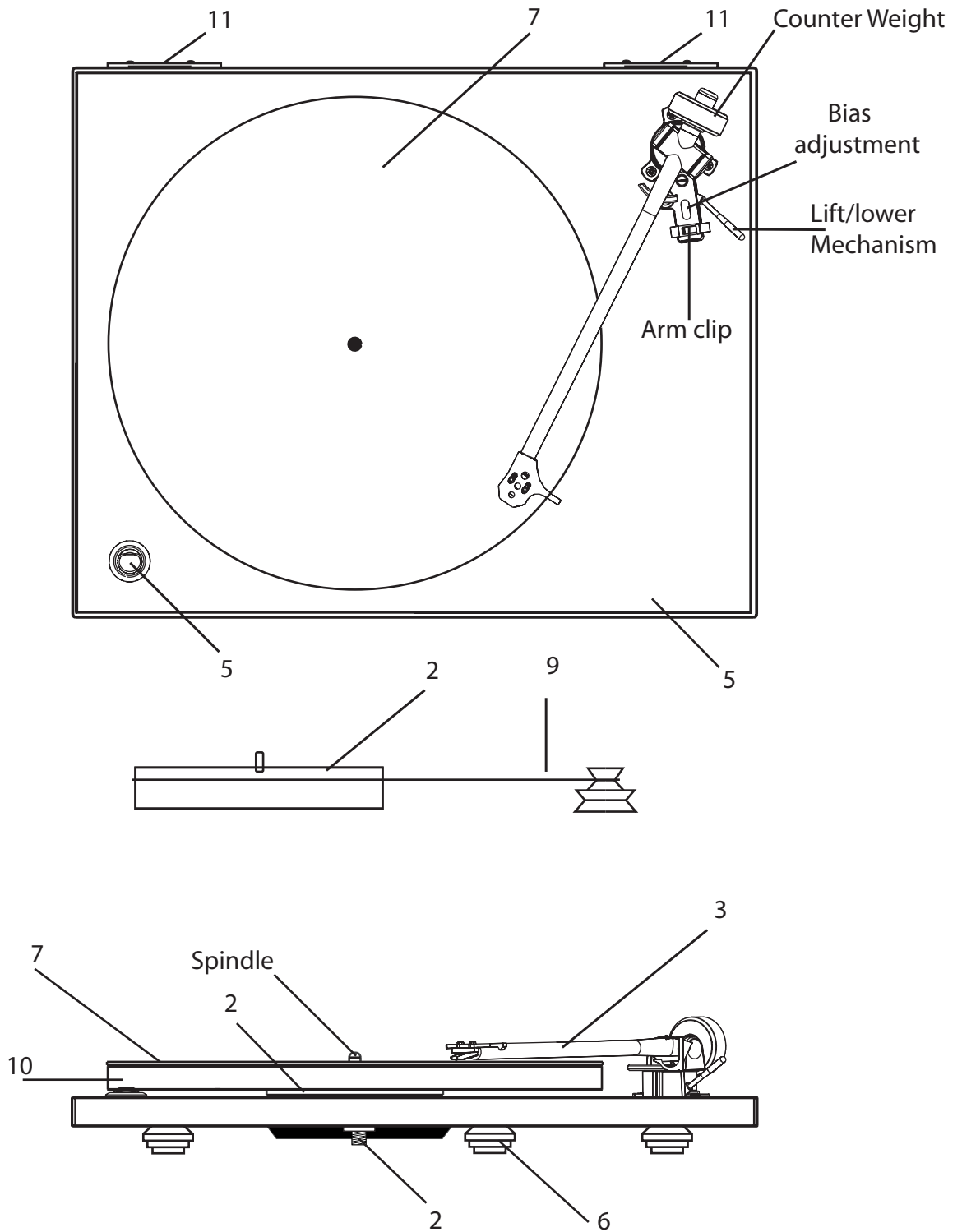
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PARTS VIEWS

TOP AND SIDE PARTS VIEW



PARTS VIEWS

TOP AND SIDE PARTS VIEW

LOCATION	PART NUMBER	DESCRIPTION
(not shown)	C555 Turntable Motor - Type A C555 Turntable Motor - Type B C555 Turntable Motor - Type C C555 Turntable Motor - Type D	Motor & PCB 230V 50Hz Motor & PCB 120V 60Hz Motor & PCB 230V 60Hz Motor & PCB 120V 50Hz
2	C555 Hub Bearing Assembly	C555 Hub Bearing Assembly with C555 Sub Platter
3	C556 Tonearm	C556 Tonearm with cartridge
4	C555 Lid Clear	Turntable Lid clear colour
5	C555 Plinth	C555 & C556 Plinth including Switch
6	C555 Foot	C55x Foot including Screw (set of three) & 553 Foot
7	C555-plater mat	C55x Turntable Mat 533-Plater Mat
8	533-Audio Cable ASY	C555, C555i, C552, C556, & 533 Phonograph cable
9	533 Drive Belt	533, C555, C555i, C552, C556 Belt
10	C556 Platter	C556 Phenolic Resin Platter
11	C555 Lid Hinge Set	533 & C55x Complete Hinge-Set including Rivets (set of two)
12	C555 Motor Cover Tray	C55x Motor Cover Tray
(not shown)	AS561	C55x Complete Packaging

ADDENDUM

SERVICE TIPS

Cleaning Hub/Bearing

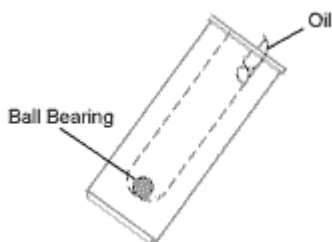
1. Undo hub nut and remove washer. Remove hub/bearing from turntable. As the brass bearing bush is designed to fit tightly in the plinth, gentle tapping on the base of the bearing bush with a plastic hammer may be necessary. (We advise that this is not done in front of the customer!)

2. Slowly withdraw the hub from the brass bearing bush, (if the hub is pulled out quickly the ball bearing may inadvertently be sucked out and lost). Remove ball bearing by turning the bearing bush upside down and tapping sharply.

3. It is important that both the hub spindle and the inside of the bearing bush are cleaned and degreased thoroughly. This is best done using a solvent cleaner containing 1.1.1. trichloroethane which is available from R.S Components Ltd. A small amount of this can be poured into the bearing bush, and with a finger placed over the hole, shaken thoroughly and poured out. To clean the spindle apply the solvent to a piece of lint-free cloth or kitchen paper. Wipe both spindle and the ball bearing with same and replace.

4. Fit the hub back into the bearing bush and spin to check that it is running freely. If its not, return complete assembly to NAD.

5. If all is well, remove hub from bearing bush then tilt the bearing bush and place two drops of Comma Hypoid EP80, Castrol EPX80w/90 or Shell Spirax EP90, as recommended, in the position as illustrated. **Do not use more than two drops.**



6. With the bush still tilted, slide hub (without twisting) back into bearing bush. This method should ensure a release passage for trapped air.

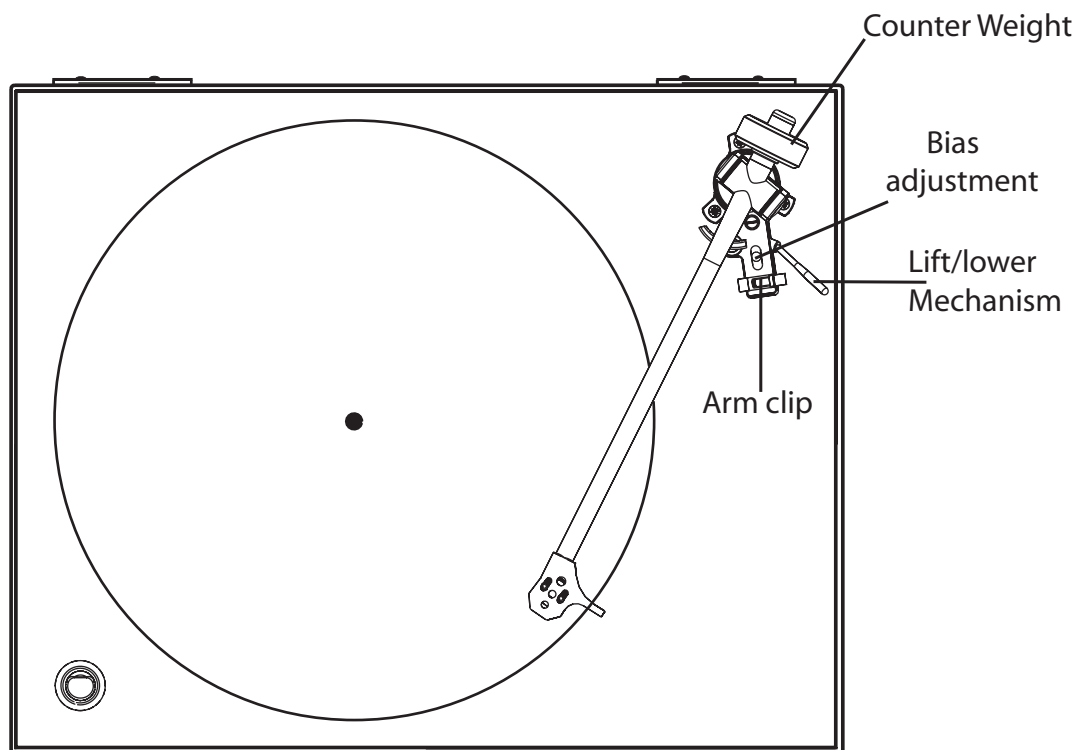
7. Spin hub to evenly distribute oil and refit into turntable. Replace washer and tighten nut firmly, using an adjustable spanner, to approximately 5Nm.


IMPORTANT

It is essential that the recommended oil is used as any other lubricant will break down under pressure, causing wear. It is available from most car accessory shops.

Degreasing: RS Components stock a solvent cleaner containing 1.1.1. trichloroethane which is suitable for degreasing the hub/bearing assembly and lift lower assembly. **Please note warning on solvent tin.**

REPLACEMENT OF THE TONEARM C556



- 1) With the arm resting on the Arm clip and locked, carefully slide off the counterweight.
- 2) Move the arm slightly to the left resting on the Lift/lower Mechanism so that one can make visible the three "Pozidriv®" cosmetic screws.
- 3) With a "Pozidriv®" number 2 screwdriver or bit carefully remove the screw. Note: If one does not use the correct screwdriver or bit these cosmetic screws will be damaged. Please refer to <http://www.phillips-screw.com/pozidriv.php> 
- 4) Place the tonearm back on to the Arm clip and lock it in place.
- 5) Carefully remove the tonearm assembly. The replacement tonearm assembly ships with the RCA cables attached.
- 6) Carefully install the new tonearm assembly lining up the screw hole precisely.
- 7) Follow the Steps 2 and 4 replacing the screws.
- 8) Slide back on the counterweight until it stops.
- 9) Set the Bias adjustment slider to the same number as the tracking weight.
For example; 1.5g tracking weight is 1.5g on the Bias slider